

# New Member Registration

**STEP1 : Download the official GRANVISTA app.**

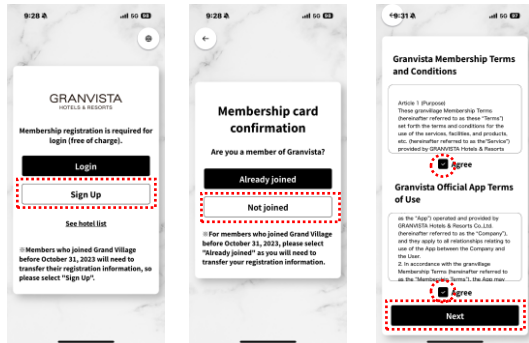


iPhone



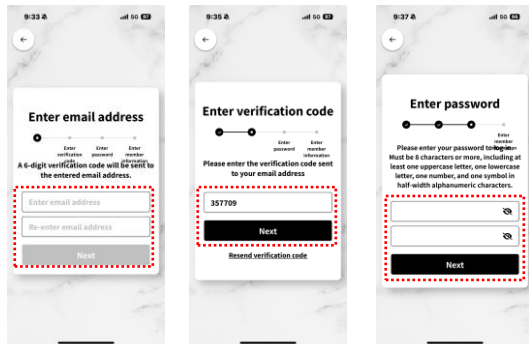
Android

**STEP2 : Review usage terms and conditions.**



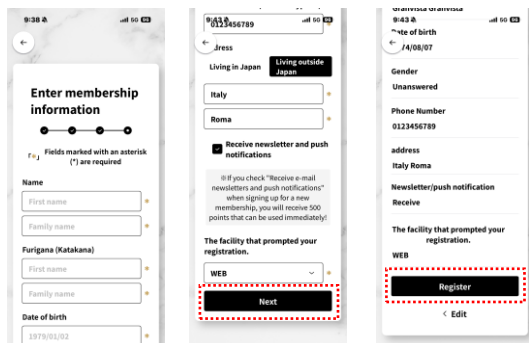
Launch the app and select "Sign Up". Follow the prompts onscreen and read through both the Granvista Membership Terms and Conditions and Granvista Official App Terms of Use before checking "Agree", then tap "Next" to proceed.

**STEP3 : Register email address and password.**



Enter your email address and select "Next". A verification code will be sent to the email address you provided (English in the latter half of message). Enter the code to confirm your email address, then set up your password.

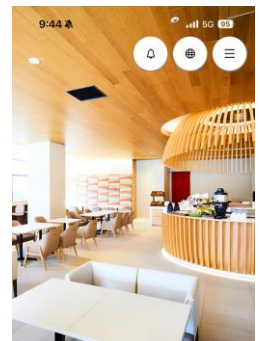
**STEP4 : Enter user information.**



Please complete all prompts in English, including the text box "Furigana (Katakana)". Review for any errors, then tap "Register" to finalize your submission.



**STEP5 : You're all set!**  
Welcome to granvillage! You may begin using the app at any time.



**GRANVISTA**  
HOTELS & RESORTS

